

Get to know MyGO

A convenient way to access and manage group supplemental health insurance plans online

My Group Online (MyGO)

is a convenient, user-friendly website that allows you to securely access and manage your Symetra benefits from anywhere, at any time.



For assistance creating or accessing your MyGO account, please call **1-866-216-7708**.



Here's what you can do on MyGO:

- ✓ **Manage claims and benefit payments**
 - Initiate a new claim and upload an itemized bill directly from your phone or desktop.
 - Check the status of an existing or filed claim at any time and view an Explanation of Benefits (EOB) once the claim is processed.
- ✓ **Access and print forms and policy information**
 - Generate an electronic ID card or request a hard copy to be sent via mail (typically for hospital indemnity policies only).
 - Download and print important forms as needed.
 - Locate Symetra customer service contact information.
 - Access certificates of coverage and plan summaries.
- ✓ **Manage claims payments**
 - Set up direct deposit for benefit payments. We'll send you notifications when benefit payments are available.

Ready to get started?

1

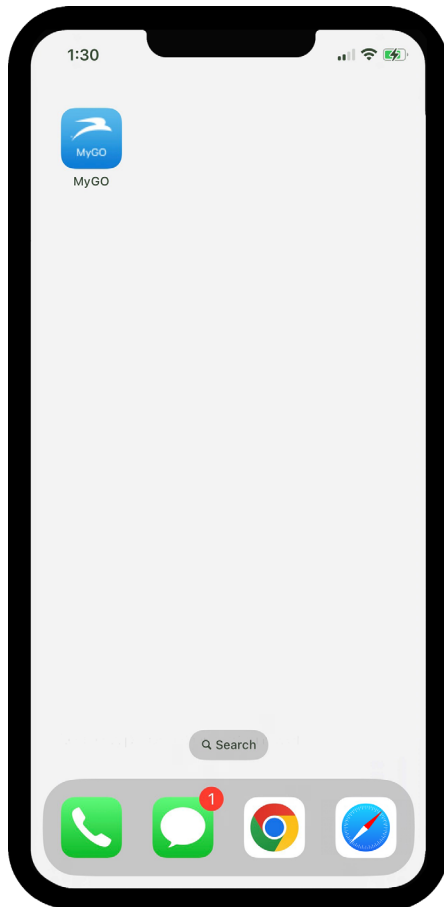
Visit [symetra.com/MyGO](https://www.symetra.com/MyGO).

2

Create an online profile.

3

Use the “My Account” button to log in.



Save MyGO to your phone’s home screen for easy access.

> iPhone:

- Open [MyGO](#) in Safari.
- Tap the “Share” icon in the bottom-middle of the browser.
- Select “Add to Home Screen” and “Add.”

> Android:

- Open [MyGO](#) in Google Chrome.
- Open the settings menu by selecting the three vertical dots in the top-right corner of the browser.
- Select “Add to Home Screen” and “Add Automatically.”

For more information, contact your benefits representative.



www.symetra.com
www.symetra.com/ny

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